



911 Wellness Project

presents:

Communications Training Officer

24 hrs. CPT

POST Control Number 3913-31044-24-001

October 28th-30th, 2024

\$399.99 per student

Chino Police Department

5450 Guardian Way

Chino, Ca. 91710

This class will equip the student with the skills necessary to effectively train, coach and mentor newly hired Public Safety Dispatchers. Skills taught will include:

Open Communications Techniques

Coaching/Mentoring/Shadowing

Learning Styles and Practical Application

Training Timelines

Difficult Trainees and Effective Conversations

Liability and Risk Management

Leadership

Maintaining a Positive Work Environment for Training

For more information and to sign up visit:

<https://911wellnessproject.com/upcoming-classes>

